

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Hermann Lueckhoff                      Art Unit : Unknown  
Serial No. : *to be assigned*                      Examiner : Unknown  
Filed : March 31, 2004  
Title : RETRIEVING INFORMATION FOR PROCESSING A RECEIVED  
ELECTRONIC MESSAGE

Commissioner for Patents  
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Alexandria, VA 22313-1450

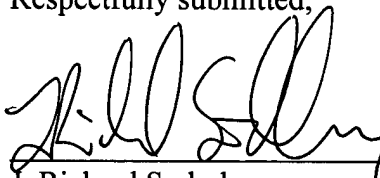
INFORMATION DISCLOSURE STATEMENT

Applicant submits the references listed on the attached form PTO-1449.

This statement is being filed with the application. Please apply any charges or credits to  
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Respectfully submitted,

Date: 3/31/04

  
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Substitute Form PTO-1449 (Modified)  <b>Information Disclosure Statement by Applicant</b> (Use several sheets if necessary)  (37 CFR §1.98(b))	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. <b>13906-164001</b>	Application No.
	Applicant <b>Hermann Lueckhoff</b>		
	Filing Date	Group Art Unit	

U.S. Patent Documents							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA						
	AB						
	AC						
	AD						
	AE						
	AF						
	AG						
	AH						
	AI						
	AJ						
	AK						

Foreign Patent Documents or Published Foreign Patent Applications								
Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	No
	AL	WO01/06435	25.01.2001	PCT				
	AM							
	AN							
	AO							
	AP							

Other Documents (include Author, Title, Date, and Place of Publication)		
Examiner Initial	Desig. ID	Document
	AQ	Siebel Product Description, "Siebel email Response Value Proposition", printed from <a href="http://www.siebel.com/products/service/web_serive/email_response">http://www.siebel.com/products/service/web_serive/email_response</a> on October 23, 2003, 6 pages
	AR	
	AS	
	AT	

Examiner Signature	Date Considered
EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	